# Green Mountain Transit Overview

South Burlington City Council Meeting
November 16, 2020



#### Who We Are

- ▶ 1973: Chittenden County Transportation Authority (CCTA) was created as the state's first and only transit authority.
- ➤ 2016: CCTA and Green Mountain Transit Agency (GMTA) combined and were renamed the Green Mountain Transit Authority
  - GMT provides service in six counties; Chittenden, Washington, Franklin, Grand Isle Lamoille and Orange
  - Directed by a thirteen member Board of Commissioners
  - ▶ 180 employees, 160 revenue vehicles, 950 bus stops

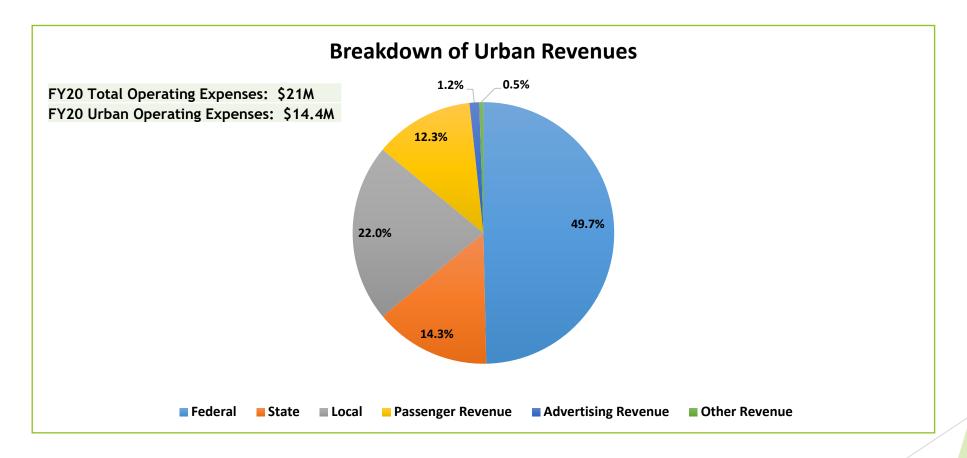


#### Our Mission

The mission of GMT is to promote and operate <u>safe</u>, <u>convenient</u>, <u>accessible</u>, <u>innovative</u> and sustainable public transportation services in the northwest and central Vermont region that <u>reduce congestion and pollution</u>, encourage <u>transit oriented development</u> and enhance the <u>quality of life for all</u>.



## **Financial Information**





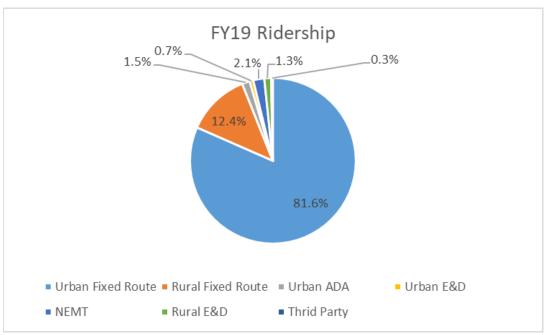
#### Service Provided:

- GMT provides multiple types of service:
  - ► Fixed route (City bus)
  - Commuter (LINKS)
  - Demand response
    - Americans with Disabilities Act (ADA)
    - ► Elders & Disabled Program (E&D)
    - ► Non-Emergency Medical Transportation (NEMT)
  - Weekly grocery shopping trips
  - Seasonal mountain service
  - Micro-transit (coming in January 2021)



## Ridership

► In FY19 GMT provided 2.86 million passenger rides



- FY20 fixed route ridership decreased by 22% (largely due to Covid)
  - FY20 Q4 urban ridership was down 64% over FY19
  - First 2 months of urban FY21 ridership down 48% over FY20



## South Burlington Programs and Funding

- FY 21 Fixed Route Assessment: \$307K
  - ▶ 0% increase over FY20 (typically 3-4%)
  - ▶ GMT Board will approve the FY22 budget in December
- FY21 ADA Assessment: \$189K
  - Based on 50% (per the GMT charter) of the projected total ADA program costs allocated by the last completed FY actual ADA ridership % by GMT member community;
    - ▶ Total ADA FY21 budgeted costs: \$1.34 million
    - ▶ 50% of ADA FY21 budgeted costs: \$670k
    - ▶ 12,546 South Burlington resident trips in FY19 (29% of total ADA rides)
    - Currently developing a FY22 ADA program cost projection (considering COVID impacts)
      - SB had 32% of the FY20 ADA rides
- ► FY21 E&D Contribution: \$2,625
  - Match for a weekly Hannaford Shopping Special
  - > 2,037 rides in FY20
    - 20 passengers per Tuesday
  - Service to Pillsbury Manor, The Pines and Country Park



## South Burlington Fixed Route Service

- Red Line to Williston (#1) Route:
  - 2<sup>nd</sup> busiest GMT route: 452K boardings in FY19
  - ▶ Connects downtown Burlington, UVM, Umall & Taft Corners
  - ► Highest service levels; 7 days/week, 20 minute peak headways, PM service until 11:40 PM (Mon. Sat.)
- Purple Line (#11/12) Route:
  - ▶ 124K boardings in FY20
  - Combined the SB Circulator (#12) and College Street Shuttle (#11) routes to provide direct service from Kennedy Drive, BTV Airport, White Street & Hinesburg Road to UVM Medical and downtown Burlington
  - ▶ Service 7 days/week, 45 minute base headways, PM service until 11:50 PM (Mon. Sat.)
- ▶ Blue Line to Shelburne (#6) Route:
  - 239K boardings in FY19
  - Connects downtown Burlington to Shelburne via Shelburne Road
    - ► Farrell Street is the busiest stop on route
  - ▶ Service 7 days/week, 20 minute peak headways, PM service until 11:20 PM (Mon. Sat.)
- Commuter service Montpelier, Middlebury & Hinesburg



### **GMT** Initiatives

- Technology Upgrades
  - Passenger bus tracking and mobile ticketing apps
  - ► Improved on-time performance
- Micro-Transit
  - Montpelier pilot project
    - On-demand transit using app based technology
    - ► First mile/last mile and low density applications (i.e Tilley Drive)
- Transit Strategic Plan Development
- ► Fleet Replacement Plan
  - ▶ 17 new buses delivered since 2017, 5 more on order or budgeted (including smaller vehicles)
- Fleet Electrification
- Public Transit Agency Safety Plan
- COVID Response Zero-Fare Service



## Questions & Contact

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